

## **RELEASE AND INDEMINIFICATION POLICY**

---

Clay Roane PSD will not turn service on at a premises unless there is someone 18 years old or older present to assure that faucets and water appliances have not been left on. This is to protect our customers from the possibility of water damage. This applies to new customers, on-hold customers, and previously terminated customers.

If a customer makes a request for special consideration to this clause, stating it is not possible to assure that someone will be available at the premises when Clay Roane PSD personnel are available, Customer must sign the Release and Indemnification form.

(Appendix C)

---

### **REQUEST TO TURN ON WATER/RELEASE LIABILITY FORM**

NAME: \_\_\_\_\_ ACCT NO: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

The undersigned herewith requests special consideration due to the fact they cannot assure that someone will be available at the premises when Clay Roane PSD personnel are available.

Therefore, Clay Roane PSD agrees to turn the water on as requested whether someone is present. The undersigned herewith agrees to release, indemnify, and hold Clay Roane PSD harmless from any damages or claims resulting from water at the time of or following the turn on.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

CLAY ROANE PSD: \_\_\_\_\_ DATE: \_\_\_\_\_